

1. Before Arrival

Please indicate whether you strongly agree (10) or strongly disagree (1) with the following statements

1. The admissions process ran smoothly
2. I received adequate information prior to my arrival
3. The preparatory courses in September were helpful
4. The Introduction Day was useful and included the information I needed to know
5. The registration process was smooth and straightforward
6. Comments

2. The teaching on my courses

Please indicate whether you strongly agree (10) or strongly disagree (1) with the following statements

7. The teaching staff give clear explanations
8. The teaching staff make their subjects interesting
9. The teaching staff are enthusiastic about what they teach
10. The readings and other material are useful and appropriate
11. Comments

3. Assessment and feedback

Please indicate whether you strongly agree (10) or strongly disagree (1) with the following statements

12. The marking criteria used were clearly stated in advance
13. The methods of assessment and marking have been fair
14. Feedback on my work has been given within two weeks
15. I received detailed comments on my work
16. Feedback on my work has helped me clarify things I did not understand
17. Comments

4. Academic support

Please indicate whether you strongly agree (10) or strongly disagree (1) with the following statements

18. I received sufficient advice and support with my studies from staff
19. I have been able to contact my personal/academic tutor when I needed to
20. I received good advice when I needed to make decisions about my courses
21. Comments