

20 & 21 APRIL, 2023

BARCELONA WORKSHOP

# Consumer Protection in Europe

As part of the [RECONNECT](#) research project (Reconnecting citizens to the administrative state?), which is funded by the H2020 programme and the Ministry of Science, the Institut Barcelona d'Estudis Internacionals (IBEI) organizes the **Barcelona Workshop on Consumer Protection in Europe**.

This is a two-days event that will take place at IBEI on **Thursday and Friday, April 20<sup>th</sup> and 21<sup>st</sup>, 2023**.

From a public policy approach, RECONNECT investigates how calls for more 'responsive' administrative state institutions have developed – both among citizens and politicians – and how the administrative state has sought to become more responsive, especially when simultaneously faced with expectations of neutrality and impartiality. In the framework of the project and at IBEI, we are particularly interested in the role of public bodies (e.g., consumer protection agencies or ministries) in the construction of consumer protection regimes in Spain (regional and national levels) and in Europe. The workshop is structured around presentations with academic experts and policymaker on consumer protection issues in Catalonia, Spain and Europe.

## Thursday, April 20, 2023

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|-----------------|--|
| 18.00h – 18.15h | Welcome by IBEI Director, <b>Jacint Jordana</b>  |
| 18.15h – 18.45h | Consumer authorities in Spain: assessing institutional diversity<br><b>Jacint Jordana</b> and <b>Joaquín Rozas</b> (IBEI/Universitat Pompeu Fabra, UPF)<br>Chair: <b>Shashwat Kumar</b> (IBEI) |
| 18.45h – 20.00h | Consumer protection in a multilevel system: looking at the Catalan Agency of Consumer Protection<br><b>Mr. Albert Melià</b> (Agència Catalana del Consum / Catalan Consumer Agency)            |

## Friday, April 21, 2023

|                 |  |
|-----------------|--|
| 09.00h – 09.30h | Reconnecting Citizens (and consumers) to the Administrative State: Presenting the Reconnect Project<br><br><b>Martin Lodge</b> (London School of Economics, LSE)   |
| 09.30h – 10.30h | The importance of consumer authorities for the production and maintenance of trust and social capital in consumer markets<br><br><b>Lisbet Berg</b> (Oslo Metropolitan University)<br>Chair: <b>Martin Lodge</b> (LSE)   |
| 10.30h – 11.00h | <i>Coffee break</i>  |
| 11.00h – 12.00h | Consumer Authorities – What they are, what they do, and how to measure them in Comparative Research<br><br><b>Sebastian Nessel</b> (Vienna University of Economics and Business)<br>Chair: <b>Juan Carlos Triviño</b> (IBEI/UPF)   |
| 12.00h – 13.00h | Results across Europe of the Reconnect project<br><br>1. Consumer protection in the Netherlands and the UK<br><b>Christel Koop</b> (King's College)<br><br>2. The Consumer-Protective Administrative State – Some findings across Europe, Spain and Catalonia<br><b>Juan Carlos Triviño</b> (IBEI/UPF) and <b>Shashwat Kumar</b> (IBEI)<br>Chair: <b>Yannis Karagiannis</b> (IBEI) |
| 13.00h – 13.15h | Concluding remarks   |

If you are interested in attending, please complete the [REGISTRATION FORM](#)

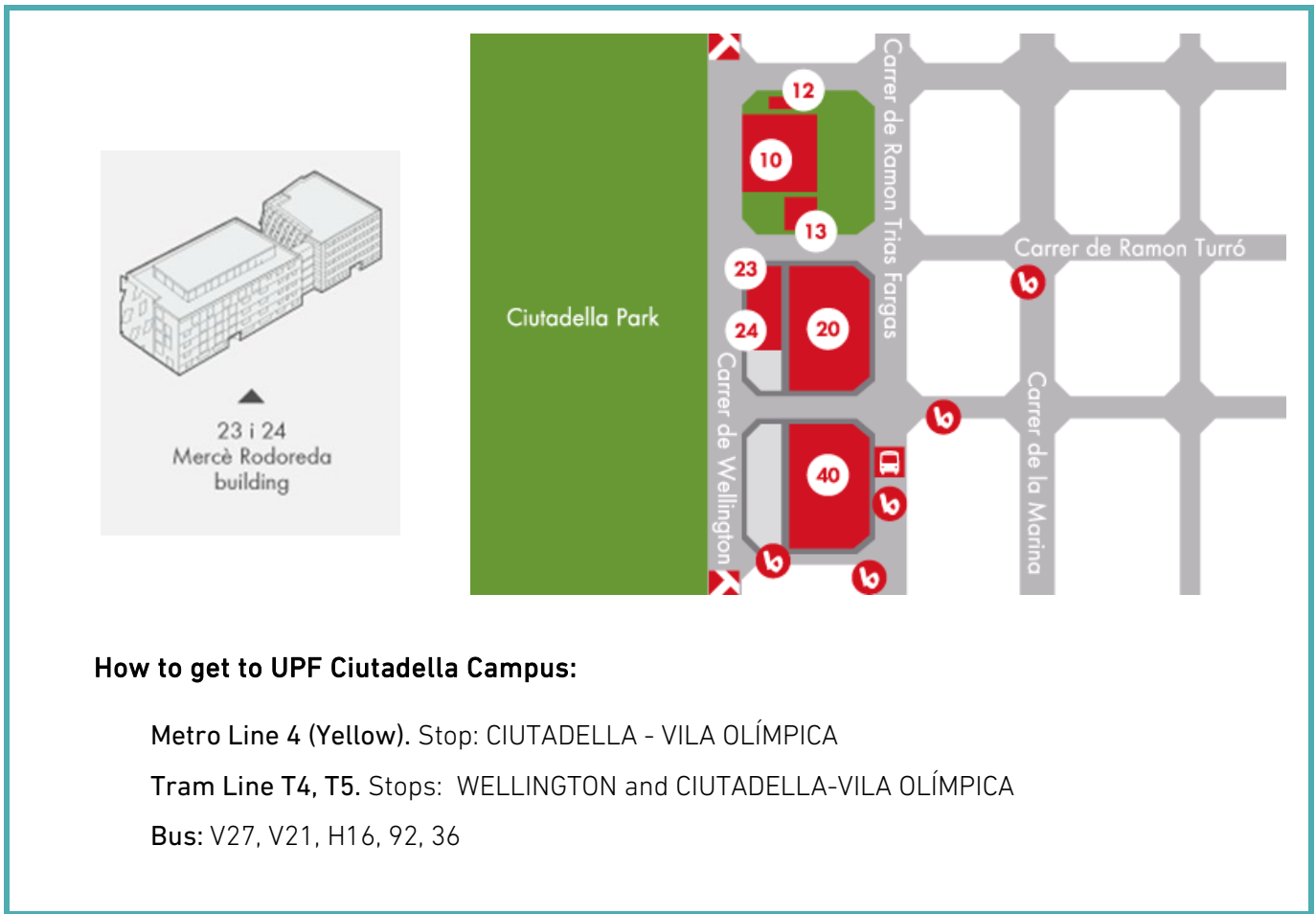
### Venue:

**Room 23.103** (First Floor, Mercè Rodoreda 23 building)  
Ciutadella Campus, Universitat Pompeu Fabra

Carrer Ramon Trias Fargas, 25  
Barcelona, Spain. [Google Maps](#)

(See the map and indications on how to arrive on the next page)

## MAP: UPF Ciutadella Campus



### How to get to UPF Ciutadella Campus:

Metro Line 4 (Yellow). Stop: CIUTADELLA - VILA OLÍMPICA

Tram Line T4, T5. Stops: WELLINGTON and CIUTADELLA-VILA OLÍMPICA

Bus: V27, V21, H16, 92, 36



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